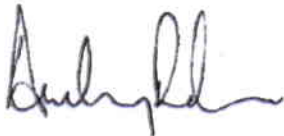


# Journal of Service Management

## 2015 Highly Commended Award

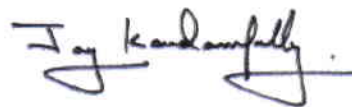
is awarded to: **Garry Wei-Han Tan**

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